

## O'MELVENY & MYERS LLP

# ORIGINAL

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April 15, 2002

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PHOEMAL COMMUNICATIONS COMMISSION OFFICE OF THE SECRETARY

OUR FILE NUMBER 883,433-001

WRITER'S DIRECT DIAL

202-383-5130

WRITER'S E-MAIL ADDRESS rdyer@omm.com

## BY HAND DELIVERY

William F. Caton, Acting Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20054

> CC Docket No. 00-257y Carrier Change Notification for Re:

> > United Systems Access Telecom, Inc.

Dear Mr. Caton:

United Systems Access Telecom, Inc. ("USA Telecom") by its undersigned counsel and pursuant to 47 C.F.R. § 64.1120, hereby submits an original and four (4) copies of its carrier change notification. On August 9, 2001, the United States Bankruptcy Court for the District of Massachusetts approved and ordered the sale of Essential.com, Inc.'s ("Essential.com") customer base to USA Telecom. Although the assets were transferred, customers were provided service through a management agreement with Essential.com until such time as USA Telecom received its regulatory authority to provide service in each state where Essential.com had customers.

In accordance with 47 C.F.R. § 64.1120(e), USA Telecom provides the following information to the Commission:

- (1) The parties to the transaction are USA Telecom, the acquiring carrier, and Essential.com;
- (2) USA Telecom will provide facilities-based and resold local exchange and interexchange telecommunications services to affected customers.;
- USA Telecom plans to notify Essential.com customers at least thirty (30) days (3) prior to the date the transfer occurs. The parties intend to transfer the customers in approximately thirty (30) days from the date of this letter.
- USA Telecom's certification that it will comply with the required procedures for (4) the customer base transfer, including the provision of advance written notice to all

affected subscribers pursuant to 47 C.F.R. §64.1120(e)(3), is appended hereto as **Exhibit 1**.

(5) A copy of the notice the USA Telecom plans to send to affected subscribers, in compliance with Commission's rules, is appended hereto as **Exhibit 2**.

Please date-stamp and return the enclosed extra copy of this filing and return it in the envelope provided herein. Should you have any questions regarding this filing, please do not hesitate to contact me at (202) 383-5130.

Sincerely,

Richard J. Dyer

for O'MELVENY & MYERS LLP

Richard J. Dyer /00

Counsel for United Systems Access Telecom, Inc.

Enclosures

cc: Kathy Deschambault

## **EXHIBITS**

Exhibit 1 Certification

Exhibit 2 Subscriber Notice

## EXHIBIT 1

Certification

#### **CERTIFICATION**

On behalf of United Systems Access Telecom, and in accordance with §64.1120 of the Commission's rules, I hereby certify the compliance of United Systems Access Telecom, Inc. with the requirement to provide advance subscriber notice in accordance with §64.1120(e)(3) of the Commission's rules, 47 C.F.R. §64.1120(e)(3), with the obligations specified in that subscriber notice, and with other statutory and Commission requirements that apply to this streamlined process.

	UNITED SYSTEMS ACCESS TELECOM, INC.
	Ву: Д. Д
	Name: Stephen J. Gilbert
	Title: President
	Date: 4 - 12 - 02
State of Maine )	
County of York ) ss	
Sworn and subscribed to before me this $12^{\frac{1}{2}}$ d	ay of <u>April</u> 2002.
Notary Public	
My commission expires: February 9, 20	208

Kathleen A. Deschambault
Notary Public, State of Maine
Not Commission Expires February 9, 2008

## EXHIBIT 2

Subscriber Notice

# THIS MESSAGE IS IMPORTANT TRANSLATE IMMEDIATELY

#### IMPORTANT NOTICE TO RESIDENTIAL TELEPHONE CUSTOMERS

## ¡EL REVERSO DE ESTE AVISO ES EN ESPAÑOL!

#### ESTA AVISO ES IMPORTANTE! TRADUZCA INMEDIATAMENTE

#### Dear USA Telecom Customer.

We would like to again welcome you to USA Telecom and answer some of the questions we have received about the transition between Essential.com and USA Telecom.

#### Who is USA Telecom?

USA Telecom is a nation-wide local and long-distance phone competitor that serves residential customers.

#### Why has my telephone service been switched to USA Telecom?

USA Telecom has purchased the customer base of Essential.com's residential telephony business, and your account was included in that purchase.

#### Why should I stay with USA Telecom?

As a USA Telecom customer, we will be offering you many new ways to save against the standard monopoly rates including discounts for on-time payments, usage volume and loyalty. In addition, you will have the opportunity to enjoy many customer friendly services such as account prepay, pay-by-credit card options and other free or nominally priced telecommunications services while continuing to receive the lowest possible rates and the best possible customer service.

#### Why does my new bill still say Essential.com on it?

USA Telecom is currently awaiting federal and local regulatory approval for the transition from Essential.com to USA Telecom. Until this process is complete, Essential.com will continue to be your service provider while USA Telecom will provide the support and care necessary for you to receive quality service.

#### When should the transition be complete?

As soon as federal and local regulators approve the USA Telecom's regulatory filings.

#### Will my local service rates increase?

No. Customers will receive the same rates as they currently do for Essential.com.

#### How do I get a copy of USA Telecom's rates?

After we receive regulatory approval, you may visit your state's Public Utility Commission's offices, visit our website at www.usacsp.com or request a copy in writing from the address below. We will also be providing inserts with our bills that will keep you up-to-date and suggest the least expensive options for a variety of circumstances.

#### Will I have to pay a fee to transfer from Essential.com to USA Telecom?

No. There are no fees associated with the switch of your phone service to our company.

### Can I select a different local phone provider?

Although we hope you enjoy our services, you may now or at any future time choose to switch to another provider with no penalty from USA Telecom.

#### I have frozen my local carrier will this be a problem?

Even if you have chosen to freeze Essential.com as your local provider you account will be transferred in the acquisition, unless you choose another local provider prior to the final transition. If you wish to freeze your account to USA Telecom please contact our Customer Care Department.

#### What if I have a billing dispute and complaint in progress with Essential.com?

Any complaint or billing dispute filed prior to September 1, 2001, will still be settled by Essential.com, and is separate from the sale of its customer base.

#### How can I reach USA Telecom?

Please feel free to contact us at any time at 1-888-872-9400, or by e-mail at customercare@usacsp.com

We hope this has answered some of your questions. If you have others please contact us. We look forward to continuing to serve as your local telephone provider.

Dan Kelley, Customer Care Manager USA Telecom 5 Bragdon Lane, Suite 200 Kennebunk, Maine 04043